

OFFICE LETTERHEAD

Dear Patient,

We are writing to inform you about a change in our insurance network participation with your dental insurance company, \_\_\_\_\_.

As of \_\_\_\_\_, our status with the \_\_\_\_\_ network will change. Although we will still accept your insurance, we will no longer be participating providers with \_\_\_\_\_ dental network. To help you navigate this change, we will be doing a complimentary benefit check for you to help determine the exact difference our network status will make. This decision has been made as a result of our desire to put your care first instead of being forced to limit and abide by an insurance company dictating the quality of care you should receive.

Unfortunately, things have changed with this company to the degree that our office has been asked by your insurance company to provide you, as one of their members, with subquality dentistry. Consequently, as an in-network provider, we are forced to treat you (our patient) according to the insurance company's rules rather than according to your needs or how you want to be treated. To be clear, we are still accepting your insurance and we are certainly not dismissing you as a patient.

The change for you is that you will be subject to slightly different rates for your portion of care. We have researched this carefully to arrive at our decision and we feel the additional burden is small compared to the freedom and significantly increased benefits that this change affords us both. If we should find through our benefits check that your insurance company does not use out-of-network benefits, we will be extending a \_\_\_\_% discount for the life of your participation with that policy as a thank you for your continued loyalty.

This discount will be comparable to the discount typically received when seeking care from an in-network provider, without the restrictions that typically accompany the care.

If you have questions, please do not hesitate to contact us at \_\_\_\_\_. We appreciate you trusting us with your health-care needs in the past and we look forward to continuing to help you for many more years.

Sincerely,

Dentist signature