

Dear Patient,

We are writing to inform you of a change in our insurance network here at \_\_\_\_\_.

As of \_\_\_\_\_, our status with the \_\_\_\_\_ network will change.

Although we will still accept your insurance, which may utilize several other networks we still participate with, we will no longer be participating providers with strictly the \_\_\_\_\_ network.

To help you navigate this change, we will be doing a complimentary benefits check for you to determine the exact impact of this change. This decision has come as a result of our desire to put your care ahead of your dental plan's paperwork and contractual requirements.

Unfortunately, things have changed with this company, to the degree that I am considered a "provider" to them and not a personal dentist.

Consequently, as an in-network provider, I am forced to treat you (my patients) according to their rules, rather than according to your needs or requests. To be clear, we are still accepting your insurance and we are certainly not dismissing you as a patient. The change on your end is that you will be subject to slightly different rates for your portion of care. We have researched this carefully in arriving at our decision and we do feel the additional burden is small, compared to the freedom and significantly increased benefits that this change affords both of us. If we should find through our benefits check that your insurance company doesn't utilize any other network we participate with, we will be extending a \_\_\_\_\_% discount for the life of your participation with that policy as a thank you for your continued loyalty. This discount will be comparable to the discount typically received by receiving care from an in-network provider without the restrictions.

If you have additional questions, please do not hesitate to contact us. We appreciate you trusting us with your health-care needs in the past, and we look forward to continuing to help you for many years to come.

Sincerely,

Dr. \_\_\_\_\_ & Staff